

FY2017 - Performance Measurement Module (Sys PM)

Summary Report for FL-507 - Orlando/Orange, Osceola, Seminole Counties CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	5099	5078	61	74	13	29	36	7
1.2 Persons in ES, SH, and TH	6271	5817	106	105	-1	52	53	1

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	5187	5209	151	240	89	45	87	42
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	6459	6022	213	284	71	82	113	31

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	158	29	18%	7	4%	14	9%	50	32%
Exit was from ES	866	130	15%	57	7%	51	6%	238	27%
Exit was from TH	1083	99	9%	46	4%	50	5%	195	18%
Exit was from SH	0	0		0		0		0	
Exit was from PH	890	61	7%	14	2%	46	5%	121	14%
TOTAL Returns to Homelessness	2997	319	11%	124	4%	161	5%	604	20%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1670	2074	404
Emergency Shelter Total	826	950	124
Safe Haven Total	0	0	0
Transitional Housing Total	711	784	73
Total Sheltered Count	1537	1734	197
Unsheltered Count	133	340	207

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	6559	6034	-525
Emergency Shelter Total	5148	5129	-19
Safe Haven Total	0	0	0
Transitional Housing Total	2096	1342	-754

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	262	261	-1
Number of adults with increased earned income	6	9	3
Percentage of adults who increased earned income	2%	3%	1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	262	261	-1
Number of adults with increased non-employment cash income	3	115	112
Percentage of adults who increased non-employment cash income	1%	44%	43%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	262	261	-1
Number of adults with increased total income	8	120	112
Percentage of adults who increased total income	3%	46%	43%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	818	632	-186
Number of adults who exited with increased earned income	173	95	-78
Percentage of adults who increased earned income	21%	15%	-6%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	818	632	-186
Number of adults who exited with increased non-employment cash income	73	69	-4
Percentage of adults who increased non-employment cash income	9%	11%	2%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	818	632	-186
Number of adults who exited with increased total income	237	153	-84
Percentage of adults who increased total income	29%	24%	-5%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	5676	5292	-384
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1501	1426	-75
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	4175	3866	-309

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	6916	7106	190
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1735	1912	177
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	5181	5194	13

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	1256	768	-488
Of persons above, those who exited to temporary & some institutional destinations	117	71	-46
Of the persons above, those who exited to permanent housing destinations	199	236	37
% Successful exits	25%	40%	15%

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4817	5339	522
Of the persons above, those who exited to permanent housing destinations	2397	2118	-279
% Successful exits	50%	40%	-10%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	557	810	253
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	522	772	250
% Successful exits/retention	94%	95%	1%

FY2017 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	911	784	839	897	1286	1145	1065	1148	1196	1377	1379	1776		161	173	217				
2. Number of HMIS Beds	702	671	705	814	1078	1079	1006	857	218	286	296	674		161	173	215				
3. HMIS Participation Rate from HIC (%)	77.06	85.59	84.03	90.75	83.83	94.24	94.46	74.65	18.23	20.77	21.46	37.95		100.00	100.00	99.08				
4. Unduplicated Persons Served (HMIS)	3012	3269	3667	4940	2170	2006	1757	853	383	441	566	949	417	1135	1568	2032	0	48	54	28
5. Total Leavers (HMIS)	2473	2705	2993	4091	1118	1442	1163	577	100	110	104	104	344	793	993	839	0	6	29	18
6. Destination of Don't Know, Refused, or Missing (HMIS)	527	332	255	377	254	146	105	51	16	11	10	19	32	44	80	84	0	1	0	1
7. Destination Error Rate (%)	21.31	12.27	8.52	9.22	22.72	10.12	9.03	8.84	16.00	10.00	9.62	18.27	9.30	5.55	8.06	10.01		16.67	0.00	5.56